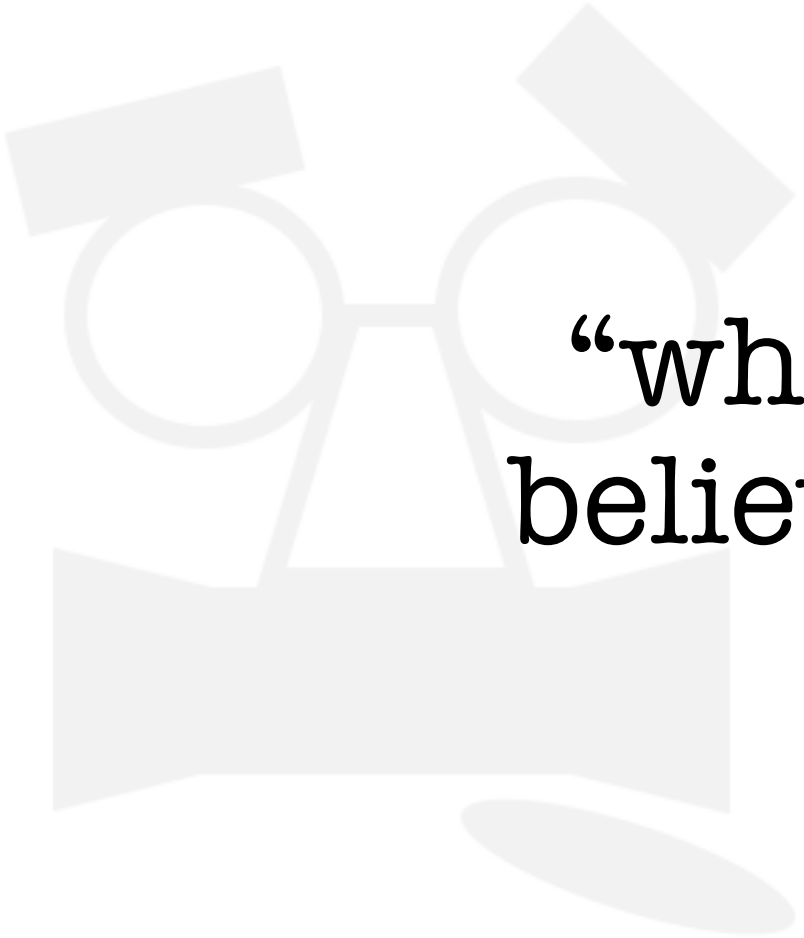
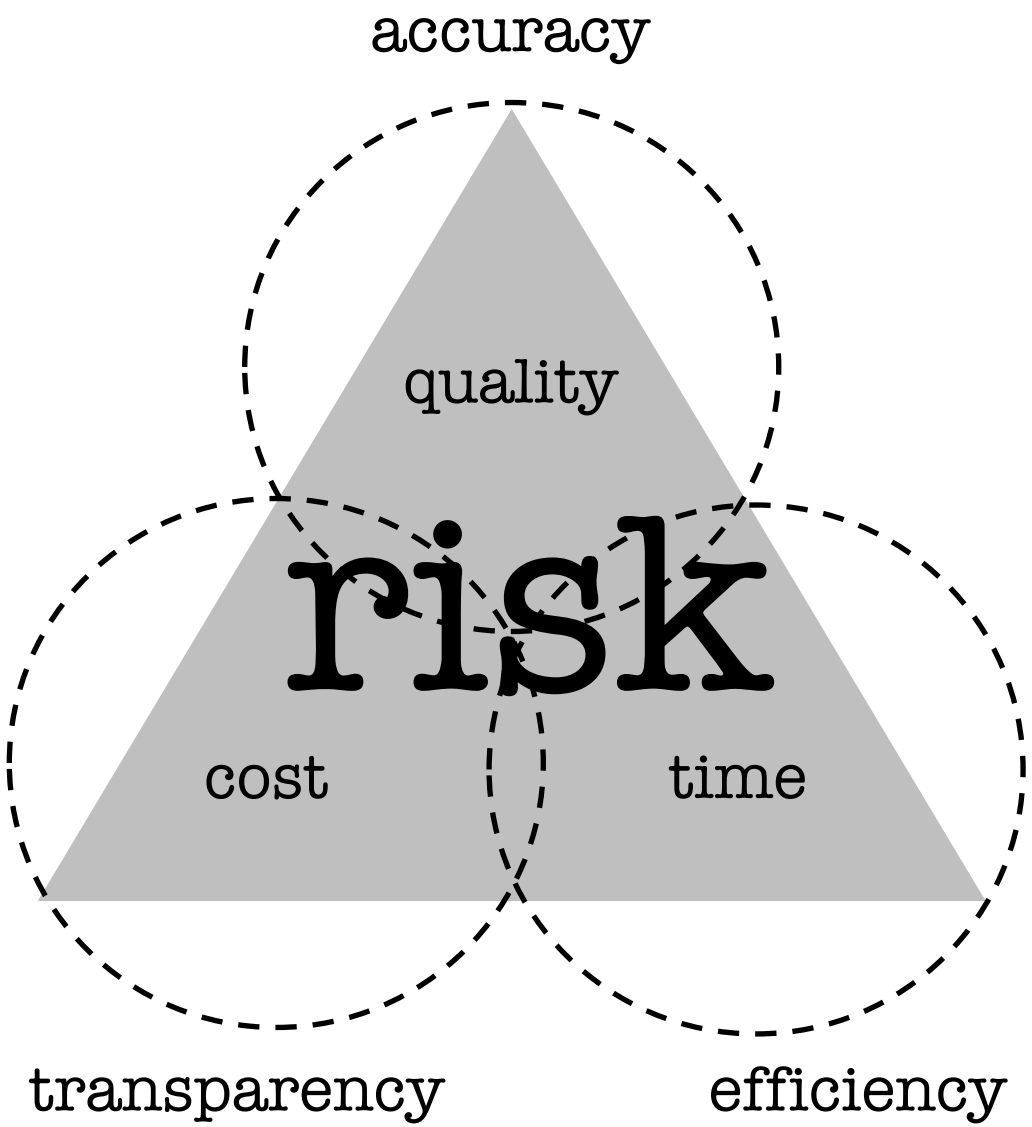
debugging your test team...

keith klain



“who are you going to believe…me or you own eyes?”

No amount of process improvement is going to solve your underlying problem: **org dysfunction**


accuracy
quality
risk
cost
time
transparency
efficiency

i don’t think deeply about my work

people

i don’t trust
my team

process

i don't like testing

technology

focus on business risk

principled objectives

fire your test managers

repeat as required...

thank you!

www.qualityremarks.com