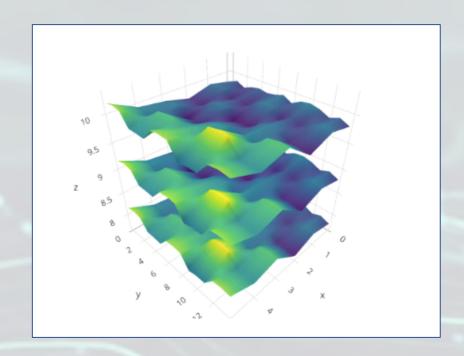


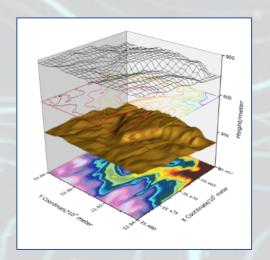
Rethinking Modelling System Quality

- Quality is a multi-dimensional attribute
 - Highly biased and impossible to quantify
 - Difficult to communicate in linear or binary statistics
 - Heavily reliant on anecdotal evidence
 - Passed tests != quality
- Software systems act like complex biological networks
 - Complex problems involve too many unknowns and relationships to reduce to rules and processes
 - Software quality can only be managed not solved
 - Over-testing a system builds in fragility

Test Asset Inventory

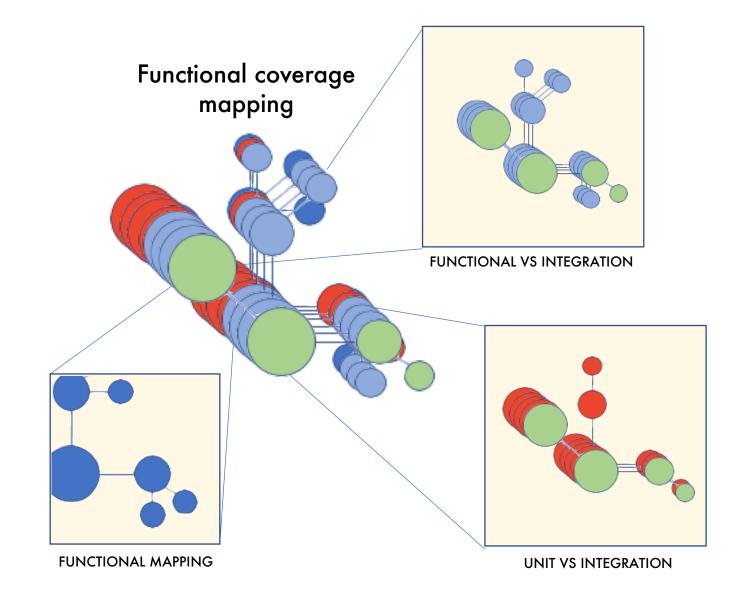
- Available tests by depth of coverage by type
 - Unit
 - Functional
 - Integration/System
 - UAT
- Identifies breadth and depth of coverage gaps
- Multi-dimensional representation across functions and pipeline





Visual Test Model

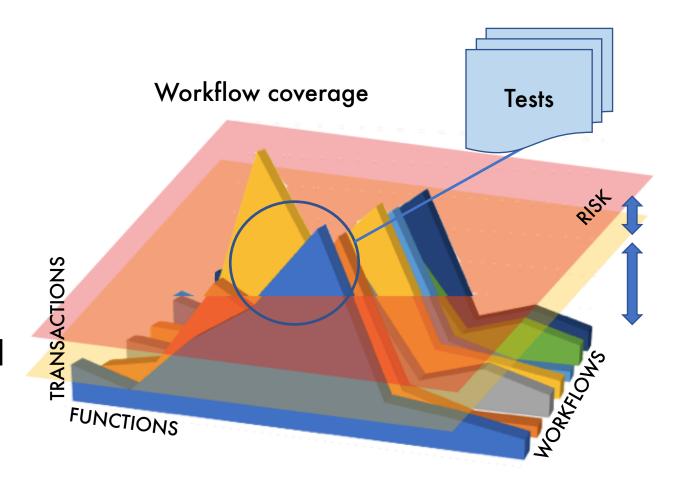
- Functional map of the system under test and the Test Asset Inventory
- Integrates data from unit and functional test tools into a coverage model
- Identifies coverage gaps
 breadth and depth
- Heuristic based strategy quickly identifies common tests and approaches





Usage Monitoring

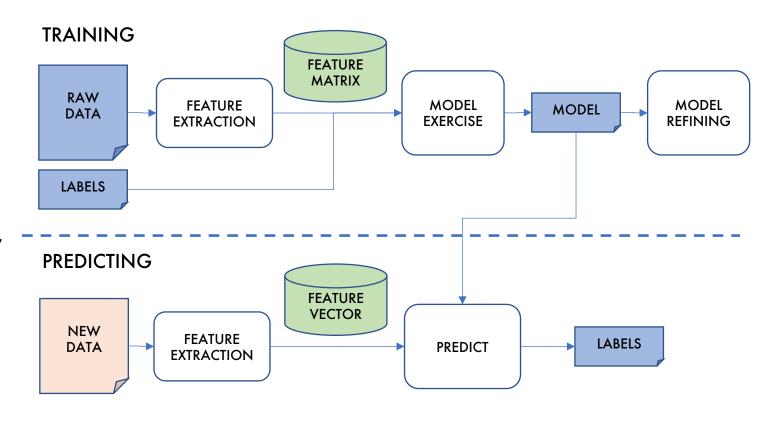
- Functional modelling of application/system usage
 - Code coverage, transactions, API calls
 - BDD/Cucumber scripts
- Variable risk thresholds for performance
- Identify test assets allocated to high usage
- Complexity modelling
 - Patterns/Behaviors
 - Agents
 - Interactions





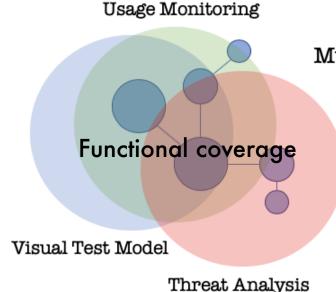
Machine Learning and Model Refinement

- Supervised ML algorithm improves models
 - Functional and usage monitoring
 - Test coverage selection, variance, and type
- Applied heuristics
- Predictive risk analysis and validation



What is the future of quality management decision support?

- Intelligence Identifying risk through coverage and threat analysis
- Design Quality management strategies based on usage and test assets
- Implementation Extends industry standard tools and methods
- Decisions Data visualizations for quick decisions and proactive approach



Multi-Dimensional System View

- Investment Targets
- Test Coverage
- Risk Mitigation
- Process Improvement
- Quality Monitoring

